Dell OpenManage Server Administrator 7.3 — Technical Information Sheet for Microsoft Windows Server 2012 R2

At Dell, we strive to make Systems Management Support available to you with the General Availability (GA) of an operating system. Though the GA of an operating system may not be in line with the release of our Systems Management Software product(s), we believe in enhancing our customer experience by providing our best effort support for Systems Management Software product(s) and full support will be available in the next available version.

This Technical Information Sheet documents information related to any limitations or known issues in using Dell OpenManage Server Administrator 7.3 on systems running the Microsoft Windows Server 2012 R2 operating system.

Observations and Workarounds

- **Description:** Internet Explorer 11 is incompatible with OpenManage Server Administrator 7.3 on systems running the Windows Server 2012 R2 operating system.

  When you try to access OpenManage Server Administrator 7.3 using Internet Explorer 11 on a system running the Windows Server 2012 R2 operating system, the web browser displays that OpenManage Server Administrator 7.3 is incompatible.

  Resolution: You must access OpenManage Server Administrator 7.3 web GUI from a supported remote web browser or an earlier version of Internet Explorer. Use the following syntax `https://<host>:1311` in the web browser and then provide the Windows login credentials. You can also use the OpenManage Server Administrator 7.3 command line from the Windows Command Prompt.

  The fix for this issue will be available in next available version of Dell OpenManage Server Administrator.

- **Description:** Unable to launch Broadcom Advanced Control Suite 4 (BACS 4) on Windows Server 2012 R2 operating system.

  Install BACS 4, boot the server, and then launch BACS 4. The following error message is displayed: `BACS 4 has stopped working.`

  NOTE: This error message is not displayed, if BACS 4 is not installed on the system.

  Resolution: The fix for this issue will be available in the next available version of BACS drivers.

- **Description:** Operating system name is not displayed correctly.

  After you launch Dell OpenManage Server Administrator 7.3 on a supported web browser and go to the **Operating System** page, the operating system name is not displayed correctly.

  Resolution: The fix for this issue will be available in the next available version of Dell OpenManage Server Administrator.

2013 - 10 A00

- **Description:** On OpenManage Server Administrator the NIC team type is displayed as **Unknown** on Windows Server 2012 R2 operating system.

  If you create a NIC team with **Teaming Mode** as **Switch Independent** and **Load Balancing Mode** as **Dynamic**, then go to the **Network** page, and click **NIC team**, the NIC team is displayed as **Unknown** in the details.

  Resolution: The fix for this issue will be available in the next available version of Dell OpenManage Server Administrator.

- **Description:** When you start Interactive Services detection on systems running the Windows Server 2012 R2 operating system, the function displays an error and the service is stopped.

  Server Administrator uses Interactive Services for alert actions. The following registry key contains a value; **NoInteractiveServices**, which controls the effect of the **SERVICE_INTERACTIVE_PROCESS: HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Windows**. The default value for **NoInteractiveServices** is **1**, which means that no service is allowed to run interactively, even if the service has **SERVICE_INTERACTIVE_PROCESS**. When **NoInteractiveServices** is set to **0**, services with **SERVICE_INTERACTIVE_PROCESS** are allowed to run interactively.

  Resolution: Change the value of the **regkey** to **0** and then reboot the system to allow the **UI0Detect** service to start. For more information on Interactive Services detection, see **msdn.microsoft.com/en-us/library/windows/ desktop/ms683502(v=vs.85).aspx**.